



## CASE PROCESSING

1. The Inspector of Accidents on duty at AIBN receives a telephone notification of an accident or incident (24 hour contingency). If required AIBN personnel turn out to the scene of accident.
2. AIBN determines whether the occurrence should be investigated. Important factors behind this decision are the severity classification of the incident, the possible safety benefit and expected potential for learning.
3. AIBN nominates an investigator in charge.
4. AIBN receives report forms from the captain/operator/police.
5. Interested parties are informed in writing that an investigation will be carried out.
6. The investigation includes:
  - Outlining of the factual circumstances
  - Safety investigation
  - Assessment of the need for safety recommendations
7. A draft report about the accident or incident is prepared and issued to the interested parties for comments.
8. AIBN receives feedback comments and adjusts the report if necessary.
9. Final report is completed and sent to the interested parties and ministry.
10. The report is published on [www.aibn.no](http://www.aibn.no)



## CONTACT DETAILS

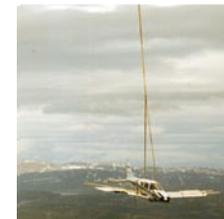
Accident Investigation Board Norway  
PO Box 213, NO-2001 Lillestrøm

Office address: Sophie Radichs vei 17, 2003 Lillestrøm  
Office hours: 8 am - 3.45 pm (15 September - 14 May)  
8 am - 3 pm (15 May - 14 September)

Telephone (switchboard): (+47) 63 89 63 00  
Telefax: (+47) 63 89 63 01  
post@aibn.no www.aibn.no



Accident  
Investigation Board  
Norway



**ACCIDENT INVESTIGATION BOARD NORWAY**  
investigating transport accidents in order to prevent new accidents



## OUR VALUES

- **Credibility** *We shall not allow ourselves to be influenced by affected parties, and we shall make our work comprehensible to all interested parties.*
- **Competence** *We shall use our collective competence and actively seek new knowledge.*
- **Innovation** *We shall have the courage to venture beyond established practises and be open to new ideas.*
- **Compassion** *We shall make others feel valued by showing respect and interest and by being open and listening.*

## WHO ARE WE AND WHAT DO WE DO?

**The Accident Investigation Board Norway (AIBN)**

is an independent body whose mandate is to investigate accidents and serious incidents within aviation, road, railway and marine transportation sectors. The purpose is to identify causes and if possible provide safety recommendations intended to improve safety, without apportioning blame or liability.

AIBN has through its legal mandate for the various transport sectors provisions regarding which accidents and serious incidents that are to be investigated and how these investigations are to be carried out. AIBN may confiscate material and shall have unobstructed access to relevant data and information in connection with the investigations.

Persons with information concerning a case have, upon request, the duty to impart this to AIBN. Information that emerges through such reporting and statements is therefore protected by AIBN's extended obligation of confidentiality. It is also statutory that it is prohibited to use information provided to AIBN as evidence in criminal proceedings.

Safety recommendations may be directed towards human, technical or systemic factors. They are presented to the relevant authorities (inspectorate, ministry or directorate) or operators. Safety recommendations are followed up by the Ministry of Transport and Communications and the Ministry of Trade and Industry. AIBN is kept informed.

The reports from AIBN's investigations consist of a factual section and an analytical section, where also the assessments and conclusions of the AIBN appear. Concerned parties are usually given the opportunity to provide statements concerning the entire report before it is published on our website.

On our website you can request «Notification of new reports» and you will be notified by e-mail every time a new report or news item is available at [www.aibn.no](http://www.aibn.no).

**AVIATION SECTION**24 hour notification phone no. **(+47) 63 89 63 20**

Crew members, aircraft operators, employees of air safety services and ground services shall immediately report aviation accidents to the closest air traffic services unit, the closest police authority or the Joint Rescue Coordination Centre. These shall further notify AIBN. The same mentioned above shall immediately notify AIBN directly if a serious aviation incident has occurred. (See BSL A 1-3).

AIBN shall investigate aviation accidents and serious aviation incidents. Other aviation incidents may be investigated insofar as they may be assumed to prevent aviation accidents.

**RAILWAY SECTION**24 hour notification phone no. **(+47) 63 89 63 30**

Personnel in railway operations that are involved in an accident shall immediately report the accident to the closest traffic management unit, the closest police authority or the Joint Rescue Coordination Centre. The person receiving the notification shall immediately notify AIBN.

The railway undertaking shall ensure that AIBN is notified in the case of a serious railway incident. If the nature of the incident justifies notification to authorities, the railway operator will do so.

**ROAD TRANSPORT SECTION**24 hour notification phone no. **(+47) 63 89 63 40**

The public/road users shall notify the police of road traffic accidents. The police and the Norwegian Public Roads Administration (NPRA) shall immediately notify AIBN of serious accidents that either:

- have taken place in a tunnel
- involve buses or other vehicles with a total weight of more than 7.5 tons
- involve vehicles transporting dangerous goods (ADR)

In addition, AIBN can determine more specific criteria for the notification of serious accidents/incidents. The police and NPRA may also report serious accidents/incidents which they consider to be in the interest of AIBN to investigate.

**MARINE SECTION**24 hour notification phone no. **(+47) 63 89 63 50**

The Master or the company shall immediately notify relevant authority in case of a marine accident. A marine accident has occurred when there has been a fatal or serious injury to a person, or if a ship, its cargo, the environment or property outside the ship has sustained significant damage in connection with the operations of a ship.

If immediate assistance is required, the notification shall be made to the nearest Joint Rescue Coordination Centre or, if in Norway, alternatively to the nearest Coast Radio Station. If assistance is not required, the notification shall be made to the Norwegian Maritime Directorate. The recipient of a notification will immediately forward the message to AIBN.